

Peak VPN Privacy Policy

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Your privacy is of utmost importance to "Peak VPN." This Privacy Policy outlines how we handle, use, and safeguard your information. Please take a moment to review our practices, and feel free to contact us if you have any questions.

Collection and Use of Information

We are committed to collecting the bare minimum necessary for optimal performance. The limited data we gather includes:

- Device ID: Used solely for analyzing service performance and enhancing user experience.
- Crash Logs: Collected exclusively to help identify and resolve technical problems.

This data is processed anonymously, ensuring that it cannot be traced back to individual users. We do not track IP addresses, browsing activity, or any personally identifiable information.

Access to Information

We provide transparency and control over your data. If you would like to view, modify, or delete any account-related information, we will make reasonable efforts to fulfill your request, unless specific legal or operational obligations require us to retain some information. Deleted data may persist in backup systems temporarily.

Disclosure to Third Parties

We do not disclose your data to external parties outside of "Peak VPN" unless absolutely necessary.

In rare cases, we may work with carefully vetted third-party service providers to:

- Host and maintain infrastructure.

- Analyze diagnostic data for performance troubleshooting.
- Provide customer support.

All such providers are required to comply with strict confidentiality and data protection protocols. We may also share anonymized data when legally required or necessary to protect Peak VPN, its users, or the public.

Protection of Information

We enforce strong security protocols to protect collected data. This includes encryption, routine security audits, and physical safeguards. Although we work to ensure the highest level of security, no system is entirely immune to breaches.

Children's Privacy

Our services are not intended for users under the age of 13. We do not knowingly collect data from children. If we discover that such data has been collected, it will be removed promptly. Guardians may reach out to us at info@katranera.ee with any concerns.

Third-Party Sites and Services

Our application or website may include links to external services. We are not responsible for their content or data practices. We encourage reviewing their policies before sharing personal data.

Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect evolving legal or operational requirements. Updated versions will be posted on this page, and significant changes will be communicated directly through our app or email.

For questions regarding this Privacy Policy, please contact us at info@katranera.ee.

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